# MEDICAID MINUTE

from the West Virginia Association of Health Plans

Welcome to Medicaid Minute from the West Virginia Association of Health Plans. Every month you can expect our newsletter to provide you with the most up to date information about the work Managed Care Organizations are doing within the Medicaid Program and for our state. We want to serve as a resource for your Medicaid questions.

### **UniCare of WV iCare Award Winners**

iCare 2019 Award Winner: Amanda Poole

"There's nothing more satisfying than a parent's appreciation of a call to check on their child, or an ear to listen when they have concerns, or a helping hand when they're filled with confusion," Poole said. "I have one mother who refers to me as her 'angel lady', what a wonderful feeling knowing that I can make that big of a difference in her life and of her daughter's." Amanda lights up when talking about her members, see it here.

#### iCare 2019 Runner Up: Rebecca Tate

Tate created a program with the local Ambulance Authority to check on certain Medicaid members who were homeless. Due to this program, one particular member changed his healthcare behavior, began utilizing his medications regularly, and now has been able to find a home for himself. Rebecca shared her program's success with us, watch it here.

iCare 2019 Honorable Mention: Melissa Pauley

"West Virginia is my home and, though we may have challenges, I feel I am doing my part by reaching out to our members, helping them to see their own potential to stay healthy and encouraging them to seek out the assistance they need," Pauley says. Melissa loves her job as a nurse with UniCare, watch her story here.

# West Virginia Association of HEALTH PLANS

## WV Medicaid Highlights\*

Total enrollment in WV Medicaid:

482,709 members

MCO Total Enrollment:

385,319 members

SSI Enrollment:

42,599

**Expansion Enrollment:** 

147,704

TANF Enrollment:

195.016

MCO Age Demographics:

43% are 19 years old or younger

30% are 20-39 years old

27% are 40 years old or older

\* Data Source: DHHR report 10-1-19

### **Good News Stories**



Congratulations to the 2019 iCare Award Winners from UniCare

